

Curtiss-Wright Corporation

4 Becker Farm Road Roseland, NJ 07068 (973) 597-4700



December 7, 2005

Harry R. Steinmetz (3HS62) U.S. Environmental Protection Agency, Region 3 1650 Arch Street Philadelphia, PA 19103-2029

Response to Request for Information Pursuant to Section 104(e) of CERCLA Re: for Safety Light Corporation Site, Bloomsburg, Pennsylvania

Dear Mr. Steinmetz:

On or about November 8, 2005, Curtiss-Wright Corporation ("Curtiss-Wright") received the above referenced request from the United States Environmental Protection Agency, Region III ("EPA's Request"). EPA requested that Curtiss-Wright respond to the information request within thirty (30) calendar days of receiving the letter. Curtiss-Wright's response to the EPA's Request is provided below.

General Response to the Information Request

To prepare our responses to the EPA's Request, we searched for historical files pertaining to any business relationship that may have existed between Curtiss-Wright and Safety Light Corporation or any of its predecessor or affiliated companies including, but not limited to, U.S. Radium, Lime Ridge Industries, USR Industries, USR Metals, Metreal and Isolite (hereinafter collectively referred to as "Safety Light"). Our search failed to identify any documents or information that are responsive to the questions presented. As noted below, to the best of our knowledge and belief, all documents from the relevant time period were purged in accordance with internal policy and/or common practices at the time.

The only documentation that we are aware of that identifies a business relationship between Curtiss-Wright and Safety Light are the Safety Light Ledger Sheets provided to us with the EPA's Request (Enclosure 4), which indicate that Curtiss-Wright may have purchased useful products from Safety Light. From reviewing these Ledger Sheets, it appears that Curtiss-Wright purchased certain materials containing Ruthenium-106, Promethium-147 and Cobalt-60 from Safety Light between 1955 and 1963. The Ledger Sheets suggest that Safety Light shipped these products to the Wright Aero Division in Wood-Ridge, New Jersey and the Curtiss-Wright facility in East Patterson. New Jersey. These facilities were aircraft engine manufacturing facilities that may have

also played some role in the manufacturing of several prototype vertical takeoff and landing aircraft, which Curtiss-Wright was developing during the late 1950s and early 1960s. From reviewing the relevant documentation, it is clear that all transactions reflected in the Ledger Sheets are shipping entries where Safety Light shipped a useful commercial product to Curtiss-Wright. On one occasion, it appears that Curtiss-Wright returned a shipment of the delivered product to Safety Light (see Ledger Sheet No. 001323), but it is apparent from the context of this entry that Curtiss-Wright simply returned the product to Safety Light in the normal course of commerce.

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In summary, Curtiss-Wright's investigation identified no information relating to a relationship between Curtiss-Wright and the Safety Light Site. All available information indicates that Safety Light supplied useful product to Curtiss-Wright in the normal course of commerce, and that at no time did Curtiss-Wright arrange for the treatment or disposal of a hazardous substance or any other material at the Safety Light Site.

In addition to this general response, Curtiss-Wright's responses to the specific questions presented in EPA's Request are provided below.

Specific Responses to the Information Request

Response to Question No. 1: Curtiss-Wright's investigation identified no information that describes any current or past business relationship between Curtiss-Wright and Safety Light. However, based on the Ledger Sheets provided by EPA, and given the nature of each company during the relevant time period, it is likely that Curtiss-Wright purchased the referenced material from Safety Light in support of its aircraft engine manufacturing business. The Curtiss-Wright facilities referenced in the Ledger Sheets were manufacturing facilities for reciprocating and turbine aircraft engines and may have been involved with the manufacturing of one or more of the prototype vertical takeoff and landing aircraft that Curtiss-Wright manufactured during the late 1950s and early 1960s. As noted above, it appears that the only business relationship between Curtiss-Wright and Safety Light was that of purchaser and supplier, where Curtiss-Wright occasionally purchased useful product from Safety Light in the normal course of commerce.

Response to Question No. 2: To the best of its knowledge and belief, Curtiss-Wright did not transport or broker hazardous substances or radioactive waste or other wastes that were disposed of or reclaimed by U.S. Radium, Lime Ridge Industries, USR Industries, USR Metals, Metreal or Isolite at the Site.

Response to Question No. 3: Not applicable. See response to Question No. 2 above.



Response to Question No. 4: To the best of its knowledge and belief, Curtiss-Wright did not generate radioactive wastes or other wastes that were disposed of or reclaimed by U.S. Radium, Lime Ridge Industries, USR Industries, USR Metals, Metreal or Isolite at the Site.

Response to Question No. 5: Not applicable. See response to Question No. 4 above.

Response to Question No. 6: Curtiss-Wright is not aware of any person(s) that may be able to provide more detailed or complete responses to any questions contained in the information request or who may be able to provide additional responsive documentation to the information request. Curtiss-Wright sold the East Patterson facility in the 1960s and closed the Wood-Ridge facility in the 1980s. Curtiss-Wright is not aware of any current employees that have institutional knowledge of the manufacturing activities that took place at either facility in the 1950s and 1960s.

<u>Response to Question No. 7</u>: Curtiss-Wright has no knowledge of the whereabouts of any responsive documents as noted in Question No. 7.

Response to Question No. 8: Curtiss-Wright has no knowledge or information about any other party(ies) who may have information that may assist the Agency in its investigation of the Site, or who may be responsible for the generation of, transportation to, or release of contamination at the Site.

Response to Question No. 9: As noted above, no records relating to Curtiss-Wright's relationship with Safety Light or to the East Patterson or Wood-Ridge facilities have been located. Although Curtiss-Wright has not located information relating to how or when these historic files may have been purged, they likely were handled in accordance with then-current corporate policies and/or common practices. As requested, enclosed is a copy of Curtiss-Wright's current Record Retention Policy and Schedules ("Policy") (see Exhibit 1). As demonstrated by the Policy, the record retention periods for the categories where responsive documents may have been maintained have long since expired.

In conclusion, our investigation failed to identify any documents or other information responsive to EPA's Request. Based on the information provided in the Ledger Sheets, it is apparent that Curtiss-Wright's relationship with Safety Light was nothing more than a purchaser-supplier relationship, whereby Curtiss-Wright purchased various materials from Safety Light.

Please note that in providing the responses to the EPA's Request above, Curtiss-Wright does not waive, and specifically reserves, any and all objections, rights and defenses that it may have with respect to this matter. In providing these responses,



Curtiss-Wright does not purport to have adopted or applied any definitions or instructions set forth at the outset of, or at any other place in, EPA's Request to the extent that they may be in conflict or inconsistent with EPA's statutory authority under CERCLA.

If you have any questions regarding this response, please do not hesitate to contact me.

John Sandstedt

Sincerely,

John Sandstedt

Environmental Manager



EXHIBIT 1

CURTISS-WRIGHT RECORD RETENTION POLICY AND SCHEDULES



CURTISS-WRIGHT CORPORATION

Policy No. 5

RECORD RETENTION POLICY AND SCHEDULES

(Revised April 2005)

For purposes of this Policy, the word "Company" shall mean both Curtiss-Wright Corporation and its wholly-owned subsidiaries, and the word "employee" shall mean an officer or other employee of Curtiss-Wright Corporation or of any of its wholly-owned subsidiaries.

The Company's policy is to retain only those records which are required for the effective running of our businesses and to meet our obligations to customers, employees, the government and our shareholders. Toward that end, the retention guidelines that follow provide the retention period for all records---whether they are in a records retention center, a file room, a file cabinet or a computer drive, tape or disk - regardless of location or form. Records should only be stored at Company facilities. They should not, for example, be kept at employee's homes except during limited periods for which they might be required in connection with the performance of Company projects there.

All E-mail residing in system created folders, specifically the user's Inbox, Deleted Items box and Sent Items box shall be automatically deleted after no more than sixty (60) days. Any E-mail records deemed to have administrative, legal, or fiscal retention requirements should be either printed out and saved as a paper document, filed electronically in an user created sub-folder on the network server, or saved as an electronic document on a network computer drive. No E-mails or Internet messages shall be stored on the individual workstation's hard drive. Company E-mail is not intended to be a permanent or archival record of Company activity, and should be retained only as long as reasonably required. E-mail and Internet messages that have no administrative, legal, or fiscal requirements for their retention shall be deleted as soon as they have served their purpose. Employees are responsible for periodic review and deletion of all unnecessary E-mail and Internet files from their folders, whether such E-mails reside in system created or user created folders.

Offices and record retention centers may use their own, individualized record retention manuals, provided they have been approved by the Law Department as being consistent with Corporation policy and these Records Retention Guidelines.

This Policy shall be suspended as to any documents that relate to a matter that is reasonably likely to be the subject of litigation or government investigation. Employees who receive information suggesting that litigation or an investigation may be initiated

against the Company or its subsidiaries should cease disposing of records pursuant to this Policy and contact the Company's General Counsel for further guidance.

For ease of use, the Retention Schedule is organized alphabetically by types of documents and the period for retention. When documents with varying retention schedules are filed as a unit, the retention period is determined by the document with the longest requirement. Records stored for extended periods should be reviewed periodically to assure they remain and are in usable condition.

Note that records will be discarded without further approval when the applicable retention period has expired. In any event, the "owner" of records should review them regularly and not less than annually to determine whether retention is still required. If exceptions are required due to litigation or government proceedings, the appropriate record center should be advised promptly so that the affected records will be retained until further notice. Tax records and audited financial statements are an exception and will be eliminated only after approval by the Tax Department.

Records retention centers are not to accept unedited files; i.e., it is the "owners" responsibility to eliminate information copies, drafts and all other unnecessary papers from the files before they are placed in file storage.

The availability of computers has resulted in large quantities of information being stored on electronic media throughout the corporation. This can reduce storage costs, but can compound the even greater costs of record retrieval and reproduction. Thus, computerized data also shall be reviewed to eliminate duplicative material and material that is no longer needed.

The following abbreviations are used in the guidelines:

ACT ACTIVE
CY CURRENT YEAR
IND INDEFINITE

THIS POLICY SHALL APPLY PROSPECTIVELY. ANY QUESTIONS AS WELL AS RECOMMENDATIONS SHOULD BE ADDRESSED TO THE LAW DEPARTMENT.

RECORDS RETENTION PERIODS

Function/Record	Typical Period
Accidents	
Claims	
ACT+07	
Insurance Correspondence	
ACT+01	
Reports	
CY+04	
Accounting	
Accounts payable	
Accounts payable invoices	CY+04
Accounts payable ledgers	CY+04
Amortization records	CY+04
Bills	CY+04
Cash disbursements	CY+04
Commission statements	CY+04
Cost accounting records	CY+04
Cost sheets	CY+04
Cost statements	CY+04 CY+04
Credit card charge slips Credit card statements	CY+04 CY+04
Debit advices	CY+04 CY+04
Donations	CY+04 CY+04
Expense records	CY+04 CY+04
Invoices	CY+04
Petty cash records	CY+04
Property taxes	CY+04
Purchase requisitions	CY+04
Royalty payments	CY+04
Travel expenses	CY+04
Unemployment insurance payments	CY+04
Vouchers	CY+04
Workers compensation insurance payments	CY+04
Accounts Receivable	
Accounts receivable	CY+04
Accounts receivable ledgers	CY+04
Cash books	CY+04
Cash journals	CY+04
Cash receipts	CY+04
Cash sales slips	CY+04
Collection notices	ACT
Collection records	ACT
Credit advices	CY+04

Receipts	CY+04
Sales receipts	CY+04
Uncollected accounts	CY+04
Benefits	
Group Annuity Data	IND
Individual Retirement File	ACT+04
Individual Retirement Record	IND
Retirement Master Register	IND
Capital Property	
Acquisitions	CY+04
Appropriation requests	ACT+03
Capital asset records	CY+04
Damage Reports	CY+04
Depreciation schedules	CY+04
Fixed assets	CY+04
Material transfer files	CY+04
Mortgage payments	CY+04
Plant ledgers	CY+04
Property detail records	CY+04
Property inventory	CY+04
Property, sold	CY+04
General	
Account ledgers	CY+04
Accounting procedures	ACT+10
Balance sheets	CY+04
Books of accounts	CY+04
Credit applications	01
General ledger, annual	CY+04
General ledger, monthly	01
Journal entries	CY+04
Journals	CY+04
Ledgers	CY+04
Ledgers, subsidiary	CY+04
Registers	CY+04
Trial balances	CY+04
Internal Audit	
Audit Reports (external)	ACT+02
Audit Reports (internal)	ACT+02
Audit Work Papers	ACT+01
Payroll	
Authorization for Employment	ACT+06

Garnishment accounting	CY+04		
Garnishment orders	ACT		
Payroll checks	CY+04		
Payroll history	CY+04		
Payroll records	CY+04		
Payroll registers	CY+04		
Payroll reports to Federal State,			
and Local agencies	CY+03		
Unclaimed Salaries and Wages	ACT+02		
0.11.			
Administration			
General			
Authorizations, table of	ACT+10		
Calendar books	01		
Chronological files	01		
Correspondence (see specific listing)	01		
Directives	ACT+10		
Feasibility studies	ACT		
Organization charts	ACT		
Policies	ACT+10		
Policy statements	ACT+10		
Procedure manuals	ACT+10		
Reading files	01		
Table of authorizations	ACT+10		
Property/Facilities			
Appraisals	CY+10		
Building permits	ACT+01		
Deeds	ACTIO		
ACT+06			
Leases			
ACT+06			
Lease abstracts	ACT+01		
Lease acquisitions	7101		
ACT+01			
Maintenance records			
ACT+03			
Motor vehicle maintenance	ACT		
Motor vehicle records	ACT		
Office improvements	ACT		
Office layout	ACT		
Property summaries	ACI		
ACY+04			
Property title			
ACT+06			
Real estate records	A CT		
Repair records	ACT		
Sales	ACT CV-10		
Saios	CY+10		

Water rights Zoning permits		ACT+06 ACT
Records Management Computer tape indexes		ACT
Record destruction documentation		10
Records inventory		01
Records management procedures		ACT+10
Security		
Badge lists		ACT
Employee clearance listings		ACT
Visitor registration		01
Business Organization		
Dough and in		
Partnership		4 CT : 0 C
Partnership agreements		ACT+06
Corporation		
S.E.C. filing		10
Annual reports		IND
Articles of incorporation	IND	
Board of directors meeting minutes	IND	
Board of directors meeting notices Bonds, surety	10	ACT+06
Bylaws	IND	AC1700
Capital stock certificates	· ACT+()3
Capital stock ledgers	7101	ACT+03
Capital stock records		ACT+03
Capital stock sales		ACT+03
Capital stock transfers		ACT+03
Certificates of incorporation		IND
Corporate reorganizations	10	
Dividend records	10	
Fidelity bonds		ACT+06
Incorporation records Minute books		IND
Proxies, signed	10	IND
Quarterly reports	01	
Shareholder meeting minutes	01	10
Shareholder meeting notices		10
Shareholder proxies		10
Stock ledgers		ACT+03
Stockholders meeting materials	10	
Stockholders proxies		10
Stockholders, listing of	ACT+0	
Voting records		10
General		
Business permits	ACT	
Charters	IND	
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Mergers		ACT+0)6
Meigers		ACTIC	,0
Communications			
Customer			
Advertising Contracts			ACT+05
Advertising Materials			ACT+05
Biographies of Company Personnel		03	
Product literature and surveys			05
Promotional materials			05
Community/Shareholders			
Community relations material			03
Contributions Documentation			IND
Division/Subsidiary Newsletters		01	
Mailings to shareholders		CY+10	
Matching Gifts		05	
Press Releases			CY+10
Speeches	•		03
<u>Finance</u>			
Ranking			
Banking Post denogita			CY+04
Bank deposits Bank reconciliations			CY+04 CY+04
Bank statements		CY+04	C1 T04
Check registers		CY+04	
Check stubs		C1 104	CY+04
Checks, canceled		CY+04	CITOT
Deposit slips		01/01	CY+04
Wire transfers			CY+04
General			
		02	
Audit reports, external		03	
Audit reports, internal		01	
Budget work papers		01 CY+01	
Budgets – 1 year Budgets – 5 year		CY+05	
Financial plan		C1 103	ACT
Financial reports – annual		10	ACI
Financial reports – monthly		01	
Financial statements		10	
Financial statements, certified	10	10	
Forecasts – 1 year	10	CY+01	
Forecasts – 5 year		CY+05	
Profit and loss statements		10	
Profit reports		01	
Investments/Insurance			
Bond investments		CVIOA	
Futures investments		CY+04	CV±04
Insurance policies, active		ACT+0	CY+04
Insurance policies, active		AC1+00	o 06
Inventory, property			
Investments			CY+04
Letters of credit		ACT+0	CY+04
Mortgage records		ACT+06	
Mortgage records		AC1700	J

ACT

Licenses

Notes, canceled	06
Notes, outstanding	ACT+06
Notes, paid	06
Options contracts	ACT+06
Options and futures	CY+04
Securities sales	CY+04
Stock investments	
Stock investments	CY+04
General	
Client files	ACT+06
Project files	ACT+03
Reference files	ACT
Information Systems	
Computer Systems	
Computer Performance reports	CY+03
Systems development specifications	CY+05
Systems development specifications	C1+03
Telecommunications	
Systems Maintenance	ACT
System performance logs	
Legal	
Contract Administration	
Agreements	ACT+06
Buy/sell agreements	ACT+06
Contracts, general	1101 100
Contract compliance	06
Contract documentation	ACT+06
Contracts, changes to	
	ACT+06 ACT+06
Employment contracts	AC1+00
Contracts, government	A C/T 0.2
Contract compliance	ACT+03
Contract documentation	ACT+03
Cost accounting	ACT+04
Cost reports	ACT+10
Pay administration	03
Procurement	04
Production	04
Salary administration	03
Contracts, property improvement	
Contract compliance	10
Contract documentation	ACT+10
Contracts, sale	
Contract compliance	04
Contract documentation	ACT+04
Easements	ACT+06
Joint Venture Agreements	ACT+06
Leases	ACT+06
Mortgages	ACT+06
Memorandum of Understanding	ACT+06
Patent agreements	ACT+06
Promissory notes	ACT+06
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Teaming Arrangements Title documentation Warranties, product		ACT+0	O6 ACT+0 ACT+0	
General Legal opinions Patent applications Patents Trademark records			ACT+(ACT+(ACT+(06
Legal/Tax Compliance				
Employment tax filings		CY+0	4	
Excise tax filings		CY+04		Income
tax filings	CY+04			
Sales tax filings		CY+0	4	
Tax returns		CY+04		
Tax returns, employment		CY+04		
Tax returns, excise		CY+04		
Tax returns, income		CY+04		
Tax returns, motor fuel		CY+04		
Tax returns, property		CY+04		
Tax returns, sales		CY+04		
Tax returns, unemployment		CY+04		
Tax returns, use		CY+04		
Litigation/Claims				
Affidavits			ACT	
Claims, affirmative action		ACT		
Complaints			ACT	
Court case files		ACT		
Court records			ACT	
Depositions			ACT	
Disputes		ACT		
Exhibits		ACT		
Grievances			ACT	
Litigation files			ACT	
Personnel				
Benefits				
Actuarial records		ACT+0	6	
Disability records		IND	Ü	
Education assistance files		06		
Employee benefits			06	
Employee relocation records			06	
Employee stock purchase agreements		ACT+0		
Government filings		1101	07	
Group life and hospital claims		06	0,	
Incentive plans		ACT+0	6	
Pension or 401(k) plan applications			IND	
Pension or 401(k) plan withdrawal, termination,				
Promotion, and distribution documents		IND		
Pension plan vesting files		IND		
Pension plans				ACT+06
Profit sharing plans				ACT+06
Retirement benefits				IND
Retirement plans			ACT+0	
Service records			IND	-

Sick leave benefits accrued Thrift plan reports Years of services		IND	06 06
Equal Employment Opportunity			
Affirmative action plans	ACT		
Form EEO-2		03	
Racial/ethnic identification (Form EEO-1)	03		
Communication/Hotline Logs		IND	
Hotline Worksheets		ACT	
General			
Attendance records		03	
Collective bargaining agreement	ACT+0		
Driving exams	1101.0	ACT+03	3
Employee manuals		ACT+10	
Job descriptions	ACT+1		
Labor union contracts		ACT+06	5
Labor union grievances	CY+05		
Labor union meetings		03	
Performance standards		ACT+10)
Health and Safety			
Accident reports	CY+05		
Audiometric tests	03		
Damage reports	CY+05		
Emergency action plans	ACT		
Employee exposure records		30	
Employee medical complaints	CY+05		
Employee medical records	ACT+30)	
Environmental monitoring records	CY+05		
Environmental testing methodology	CY+05		
Environmental testing reports		CY+05	
Environmental testing worksheets	CY+05		
Fire extinguisher records	01		
Fire prevention programs	ACT		
Hazard communications records	30		
Hazardous exposure records		30	
Hazardous substance identity records	~~~	30	
Health and safety bulletins	CY+05		
Health insurance claims	ACT	OTT 0 =	
Injury reports	077.05	CY+05	
Log, accident (OSHA Form 200)	CY+05		
Log, injury (OSHA Form 200)	CY+05		
Material safety data sheets Medical records	30	`	
Medical surveillance	ACT+30		
Noise exposure measurements	02	30	
Radiation exposure records	02	A CT + 20	
Safety records		ACT+30	
Supplementary records (OSHA Form 101)	CY05	CY+05	
Toxic substance exposure records	30		
2 Cassimine enposite records	50		

Personnel Actions Applications, hired

Applications, hired 01

CY+04 CY+03 CY+03		CY+04 CY+04 ACT+03 CY+04 ACT CY+04 CY+04
CY+05 CY+03	ACT CY+02 IND CY+05	
	CY+03 CY+03 CY+05 CY+03	01 01 03 03 03 01 ACT+03 CY+04 CY+03 CY+03 CY+05 CY+05 CY+05

Production tool design records Research records Testing reports	ACT IND IND
Production	
Inspection records Product inventory Production costs Production reports	IND ACY+04 01 01
Production specifications Quality control reports Warehouse inventory records Work orders Work status reports	ACT IND ACY+04 ACT 01
Public Relations	
Advertising Artwork Customer complaints Government docket files Legislation, pending Mailing lists Market research data Media packets News releases Newsletters, internal Newspaper clippings Publicity photographs Publicity records Slide presentations Speeches	ACY+01 03 ACT ACT ACT ACT ACT ACT ACT IND CY+02 IND ACT IND IND O3
Purchasing Bids, accepted Bids, rejected Catalogs Price lists Purchase orders Quotations Receiving documents Vendor literature	ACT+06 01 ACT ACT CY+04 01 01 ACT
Sales Back order records Customer credit files Customer lists Market surveys	01 ACT ACT ACT
Marketing plans Orders Orders, acknowledgment Price lists Price proposals/quotations	ACT 03 01 ACT ACT+01
Proposals Sales activity records Sales records	ACT+01 01

Sales reports Sales slips Service requests		01	01 CY+04
Shipping/Transportation			
Bills of lading		06	
Export declarations		02	
Freight records	06		
Packing lists		06	
Shipping instructions		01	
Shipping manifests		06	
Shipping tickets	06		
Waybills		06	

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From: Origin ID: (973)597-4751 Barbara Raia CURTISS-WRIGHT CORPORATION 4 BECKER FARM ROAD

ROSELAND, NJ 07068

SHIP TO: (215)814-3161 **BILL SENDER**

Harry R. Steinmetz (3HS62) U.S. Environmental Protection Agenc Region 3 1650 Arch Street Philadelphia, PA 191032029

Ship Date: 07DEC05 ActWgt: 1 LB System#: 5553103/INET2300 Accoun#: S ********



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FORM

Shipping Label: Your shipment is complete

- 1. Use the 'Print' feature from your browser to send this page to your laser or inkjet printer.
- 2. Fold the printed page along the horizontal line.
- 3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

Warning: Use only the printed original label for shipping. Using a photocopy of this label for shipping purposes is fraudulent and could result in additional billing charges, along with the cancellation of your FedEx account number.

Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com. FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a finely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$500, e.g. jewelry precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see current FedEx Service Guide.